

Determined to make a difference: for people affected by dementia

Can you lead the change?

**Dementia Support Forum
Moderator Volunteer**



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Why we need you

You'll help us to ensure Dementia Support Forum is a safe and welcoming online community for people affected by dementia. Volunteer moderators help to welcome new members, identify potential issues, and enforce our forum rules when necessary.

Moderators form part of a team supported by Alzheimer's Society staff and volunteer alongside our Dementia Support Forum volunteer hosts.

What you will be doing

- Visiting the online community to check in with new activity and reports. Monitor the community and ensure it is operating correctly.
- Engage with the volunteer-only discussion area, providing feedback and reporting any issues and concerns.
- Support the volunteer hosts to welcome new members and ensure members are given the help they require to use the Dementia Support Forum service.

This role will suit you if you

- Are familiar with using the internet for example email, social media and online forums.
- Enjoy supporting and helping other people and have an understanding of the problems faced by people living with dementia.
- Have a basic understanding of how online communities operate.
- Are calm and empathetic and able to understand different points of view.

What you can expect from us

- We will make you feel welcome, included and respected.
- You will receive training, ongoing supervision and support.
- You can claim pre-agreed out of pocket expenses (e.g. travel) in line with our policy.
- We'll keep you up to date with relevant policies and procedures that apply to your role.
- You'll have access to learning, development and engagement opportunities for volunteers.

What we need from you

To ensure the safety and security of people with dementia we ask for:

- Two references and proof of identity.
- You will need to complete a criminal record check, in line with the legal requirements. A criminal record will not necessarily stop you being able to carry out this role.
- To put the role into practice most effectively volunteers are recommended to continue for at least 6 months.
- Learning at the start will take about 6-8 hours, followed by periodic refreshers.
- You will need your own computer or tablet and internet access.